

June 30, 2023

AAM/2023/23784795/204762/L2



Aniket Associates
712, 7th Floor,
Vashi Infotech Park, Near Vashi Station,
Sector 30, Navi Mumbai
Maharashtra – 400705

Dear Sir/Madam,

Sub.: Warning notice for observations with respect to valid id not carried by executive.

We refer the above-mentioned subject and with this respect, we wish to state as under that:

Please refer to the Service Agreement dated December 19, 2019 (hereinafter referred to as “the said agreement”) entered in to and executed with you and/or your channel partner Aniket Associates on the terms and conditions stipulated therein for availing your services, more fully described and specified in the said agreement. Thereby you had agreed to abide with terms and condition of the said agreement, the code of conduct mentioned therein being the essence of the said agreement.

As per the terms and conditions of the said agreements, the channel partner and/or its executives /employees /representatives are bound, liable and obliged to ensure strict compliance of ICICI Bank. The channel partner shall all time comply Bank’s Code of Conduct and also adhere to fair practice in performance of service. However contrary to the terms & conditions of our agreement, the following critical discrepancies were observed.

- ID card Management: During internal audit, it’s observed that your executive was not carrying valid id card issued by I Bank.

You may kindly note that the Bank may be constrained to take stricter action against you (action may include reduction in allocation, financial penalties or even termination of agreement) in case of any breach of this nature by you in future, as per bank's policy and terms and conditions of the agreement.

We trust the above clarifies the position in the matter and look forward for your kind patronage.

For any further clarification, you are requested to contact your Relationship Manager / Area Relationship Manager / Regional Relationship Managers.



You can email us your responses on <dsmgcomm@icicibank.com> or send a written communication to Ms. Binita Upadhaya, ICICI BANK LTD, DSMG Governance & Process Compliance, 4th Floor, 49 -H New Heaven Enterprise Pvt. Ltd., Near Sona Gruh Udyog, Parsi panchayat Road, Andheri (East), Mumbai – 400069.

Yours Sincerely,
For ICICI Bank Ltd.,

A handwritten signature in cursive script, appearing to read 'Deepak Kumar'.

DSMG- Product Head
Governance & Process Compliance